

Foodscraps360 Compost Tips and FAQ's!

Where to place your bin for pickup

When placing your bin on the curb, check to make sure it is visible for your driver and not behind an obstruction such as a tree, fence, or snowbank. Your driver will not see the bin if it is left on your porch.

Lining your bin

As a courtesy to our customers, we line your bin with paper bags or Compost Facility-approved / BPI-Certified Compostable bag liners (depending on your bin). It is not necessary to use kitchen-sized bags (many customers just use a container and wash it out or stick it into the dishwasher), but if a kitchen-sized bag is preferred, these can be purchased at a discount from within your customer portal, and delivered right to your door on your next pickup day.

If you do decide to use kitchen bags, you don't also need a bag for your bin—to save on these materials, and to also limit the number of bags going to our compost facility, we will cease to provide the larger bin bags for customers purchasing kitchen bags, unless specifically requested.

What is typically used for a kitchen bin?

Kitchen bins are very personal to each customer—some like attractive porcelain or metal ones that sit on their kitchen countertop in plain sight (can be purchased online at Target or Amazon, etc). Some use a simple Tupperware container or Pyrex bowl with a lid so they can easily throw it into the dishwasher when emptied. While others prefer something quite industrial or even just use our 5-gallon bin and stick it under their sink in the cupboard next to their normal trash container. Wherever you place your bin, we do recommend making it easy and convenient for you, and ideally, close to your trash bin, so your habit of throwing food in the trash can be easily changed!

Some use our kitchen liners (see the section above for details), while others don't mind just washing out the bin or throwing it into the dishwasher when emptied, as stated above. Whatever works for you, is truly the BEST option for you! :) We just would recommend that whatever you use, you wash it out each time, as this prevents any fun little odors from sneaking in.

What if I have extra food waste?

Aside from pizza and other food-soiled to-go boxes everything needs to fit in your bin. If you exceed this capacity regularly, contact us to purchase service for a 2nd bin or to upgrade to a larger bin. If you are planning a party, and will need extra compostable waste picked up, contact us about adding a "Party Plan" to your next pickup, in which case we can deliver additional bins for you at a small cost.

Ways to reduce bugs and smells.

Bugs and smells are a natural part of the composting process and really ought to be appreciated as such! :) That said, if kept clean regularly, bugs and smells really will be kept at bay! We have had no complaints yet! But if you find you have an issue, try these steps:

- Keep the inside of your bin dry! Squeeze out tea bags for example
- Rinse bin and countertop container after each empty and let dry
- Put baking soda on the bottom of the bin
- Tying off your compostable liners helps!
- Keep bin out of the sun
- Freeze meat/dairy scraps in a container during the week and add them to your bin prior to pickup
- Wrap meat/fish in newspaper like a burrito

What to do if it is snowing or freezing

Unless we notify you of a schedule change, put your bin out when it is snowing. Make sure it is not covered by snow or hiding behind a snowbank. The liners keep food from freezing to the side of the bin, which is great for you and great for us! :)

Holiday Schedule

The holidays we may take off are 4th of July, Thanksgiving, Christmas and New Years Day. On those holidays, you may have a schedule delay. We will e-mail you ahead of time with the adjusted schedule. If your pickup day falls on any other holiday, please remember to put out your bin.

Need help?

Use your online account to: purchase compost, purchase kitchen bin liners, purchase a replacement bin, report a missed pickup, request an address change, update billing information, or to ask us ANY questions you might have! We love questions!



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